

Professor Athanasia (Nancy) Pouloudi

Curriculum Vitae

Contact details

Address: Department Chair
 Department of Management Science and Technology
 Athens University of Economics and Business (AUEB)
 76 Patission Str., GR-10434 Athens, Greece

Telephone: 30-210-8203687

E-mail: pouloudi@aueb.gr

Education and academic background

Ph.D. in Information Systems, 1998, Department of Information Systems, **London School of Economics and Political Science, UK**. Dissertation title: “*Stakeholder Analysis for Interorganisational Information Systems in Healthcare*”. Supervisor: Dr. Edgar A. Whitley. Scholarship from the Greek State Scholarship Foundation & the Greek Ministry of Finance.

Postgraduate Certificate in Teaching and Learning in Higher Education (PGCE), 1998, Department of Education, **Brunel University, UK**.

M.Sc. in Analysis, Design and Management of Information Systems, 1993, Department of Information Systems, **London School of Economics and Political Science, UK**. Scholarship from the Greek State Scholarship Foundation.

Degree (‘Ptyhio’) in Informatics (4-year B.Sc.(Hons) equivalent degree), First Class, 1991, Department of Informatics, **Athens University of Economics and Business, Greece**. Yearly awards from the Greek State Scholarship Foundation.

Certificate of Secondary Education, 1987, Varvakios Model School (Athens, Greece). A grades in A’ level equivalent exams in Maths, Science, Greek.

Language skills: Fluent in Greek, English and French; basic knowledge of Italian and German.

Awards and Distinctions

Service Awards

- 2020 AIS Technology Challenge Award.** This award is given to the most significant contributions to the continued development of a community of IS Scholars on AISNet (including AISWorld) in the preceding year. The AIS community is appreciative of the resource contributions of the individuals, their academic units, and their universities, without whose support there would be no global community of IS scholars. “This award recognizes those individuals who have made extraordinary contributions and the use of technology to overcome challenges and continuing to build a community of IS scholars across the Association. Your efforts in leading the conversion of ECIS 2020 to an online conference and formation of the AIS Virtual Conference Series (VCS) in response to the Covid-19 Pandemic were remarkable. These contributions not only benefited the ECIS 2020 authors, these efforts resulted in numerous advancements and contributions in the long-term technological vision of the Association moving forward. On behalf of all members in the

- Association, we Thank-you for your efforts and contributions” (Brian Fitzgerald, AIS President, December 4th 2020). “Your leadership, efforts and vision set the standard of the platforms and technical solutions used for so many virtual events during this year. “ (Matthew Nelson, AIS Executive Director, December 4th 2020). The award was announced at the (virtual) International Conference of Information Systems (ICIS 2020) on December 16th 2020.
2. **2016 Sandra Slaughter Service Award** of the **Association for Information Systems (AIS)**. The award was established in 2014 and recognizes longstanding members who have provided leadership and service within the AIS. The award ceremony took place at the International Conference of Information Systems (ICIS 2016) in Dublin in December 2016.
 3. **‘Golden Medal for Lifetime Achievement’** by the **Executive Committee of the Information and Communication Technologies in Organizations and Society Conference**. The award ceremony took place at the ICTO 2017 International Conference in Paris in March 2017.
 4. Featured in the **AIS Volunteer Spotlight** – in recognition of service to the IS community (<http://home.aisnet.org/associations/7499/files/March%202009%20Vol%20Spotlight.pdf>), March 2009.
 5. Award in recognition of the service in the establishment of the **Student Conference of Management Science and Technology** by the Organizing Committee of the Third Student Conference, Department of Management Science and Technology, Athens University of Economics and Business (May 2006).

Best Paper Awards and Nominations

1. Polyviou, A., Pramadari, K. and **Pouloudi**, N. (2016) Cloud Adoption Factors in a Specific Business Area: Challenging the Findings of Organisation-Wide Cloud Computing Research. In: Proceedings of the *10th Mediterranean Conference on Information Systems (MCIS)*, 5-6 September 2016, Paphos, Cyprus [**Best paper award winner**].
2. Zamani, E.D., Giaglis, G.M., **Pouloudi**, A. (2014). Tactile Experiences: User Interpretations and Meaning with Touch-Focused IT Artifacts. In the Proceedings of the *Hawaii International Conference on System Sciences (HICSS 47)*, January 6-9, Big Island, Hawaii, USA [**Best paper award nominee**].
3. Zamani, E., Giaglis, G., and **Pouloudi**, N. (2013) A Sensemaking Approach to Tablet Users’ Accommodating Practices. Proceedings of the *Thirty Fourth International Conference on Information Systems (ICIS 2013)*, December 15-18 2013, Milan, Italy [**Best paper award winner**].
4. Krasonikolakis, I., Vrechopoulos A., and **Pouloudi**, N. (2013). 3D Online Retailing: Development of 3D Online Shops and Study of their Influence on Consumer Behavior. *10th Student Conference of Management Science and Technology*, May 2013, Athens. In Greek. [**Best paper award winner**].
5. **Pouloudi**, A. (1997). Conflicting Concerns over the Privacy of Electronic Medical Records in the NHSnet. *Business Ethics: A European Review*, 6 (2), 94-101. [**Winner of Anbar Electronic Intelligence Award for Citation of Excellence; Category: Highest Quality Rating.**] [ABS 2; IF 1.906]

Invited Keynote Presentations

1. “*Challenges for IT professionals in the digital work landscape*” - Keynote presentation at the National Directors Meeting of the National Association of IT Education Institutions (Asociación Nacional de Instituciones de Educación en Tecnologías de Información – ANIEI) on IT Education for Society 5.0, August 31-September 4, Mexico, online conference.
2. “*Crossing contextual boundaries in information systems research*” - Keynote presentation at the Conference on Artificial Intelligence in Security and Defence (AISD2019), March 26-29, 2019 in Beirut, Lebanon.
3. “*Digital technology: emancipating or binding?*” - Keynote presentation at the 9th International Conference on Information Law and Ethics (ICIL), July 11-13, 2019 in Rome, Italy.

Invited Panel Presentations

1. “People and processes in e-governance” (In Greek). Panel topic: ‘The digital state’, as part of the Conference on ‘A Modern, Developmental and Friendly State’ organized by the Hellenic Management Association (EEΔE). Moderator: D. Vergados, Panelists: A. Mpinis, D. Askounis, Y. Papparidou, N. Pouloudi. 30-31 January 2020, Athens, Greece.
2. “e-Governance: challenges, heroes and prospects” (In Greek). Panel topic: ‘The day after the crisis’, for the Varvakios School Alumni Society under the auspices of the e-Money Show 2020 Conference. Moderator: B. Divaris, Panelists: A. Konida, N. Pouloudi, M. Tsogkas. 19 January 2020. Athens, Greece.

Department Chair of Management Science and Technology

Elected to serve as Department Chair for the academic years 2014-2016 and 2020-2022 following the unanimous vote of the faculty of the Department of Management Science and Technology of the Athens University of Economics and Business.

Academic Appointments

Full-time academic positions

2020: Athens University of Economics and Business, Greece

Professor in Information Systems Management, Department of Management Science and Technology (DMST). (Elected: September 2019; Formally appointed: March 2020 - ΦΕΚ τ.Γ’308/17-03-2020)

2007 – 2019: Athens University of Economics and Business, Greece

Associate Professor in Information Systems Management, DMST.

2001 – 2007: Athens University of Economics and Business, Greece

Assistant Professor in Information Systems Management, DMST; Tenured since 2004.

1997 – 2001: Brunel University, UK

Lecturer in Information Systems (scale B, tenured position), Department of Information Systems and Computing.

Visiting positions, part-time positions and research visits

- 18-22 September 2017, University of Southampton, UK.** Erasmus training mobility academic visitor at Southampton Business School.
- 25-26 October 2016, University of Münster, Germany.** Visiting Professor, guest lecture on stakeholder analysis, MSc in Information Systems.
- 2011 – 2017, International Hellenic University, Thessaloniki, Greece.** Visiting Professor, teaching half of the ICT Management and e-Business Strategy module, MSc in ICT Systems.
- 2012 – 2016, EDHEC, France.** Visiting Professor, teaching part of the Information Systems and Operation Management course, Masters Program (Level 1) in Management
- Jan-Feb 2011, Université François-Rabelais, Tours, France.** Visiting Professor, IAE de Tours.
- February 2008, University of Bath, UK.** Visiting Research Fellow, School of Management.
- 2001 – 2007, Brunel University, UK.** Associate Fellow (honorary appointment), School of Information Systems, Computing and Mathematics.
- Jan 2001, University of Hawaii, USA.** Visiting Professor, College of Business Administration.
- February 2001, Athens University of Economics and Business, Greece.** Visiting Professor, MSc in Decision Sciences, Dept. of Management Science & Technology.
- Mar – Jun 2001, Erasmus University, The Netherlands.** Visiting Research Fellow, Erasmus Research Institute of Management (ERIM).
- Jun 2000, Athens University of Economics & Business, Greece.** Visiting Professor (part-time), MSc in Decision Sciences, Dept. of Management Science & Technology.
- Oct 1998 - Jan 1999, Athens Laboratory of Business Administration, Greece.** Visiting Professor in Management Information Systems, MBA programme.
- Feb - June 1997, University of Westminster, UK.** Part-time lecturer.
- Mar - June 1995 & Mar - June 1996, Thames Valley University, UK.** Part-time lecturer.
- June 1996, University of Manchester, UK.** Visiting Lecturer.
- Oct 1995 - Aug 1997, London School of Economics and Political Science, UK.** Teaching assistant, Department of Information Systems. **University of London, UK.** Examiner, BSc (Econ) External Degree.
- Oct 1993 - Jun 1995, London School of Economics and Political Science, UK.** Part-time teacher, Department of Information Systems.
- Mar 1994 - Dec 1994, London School of Economics and Political Science, UK.** Research assistant, Department of Information Systems.

Research interests and research group affiliation

Research interests

- Information systems management, change management and knowledge management
- Stakeholder analysis and management
- Interorganizational systems and e-business
- Social implications of computing and information systems applications, especially in the public sector (health, education, e-government)

Participation in research groups

- **Director of Management of Information Systems and Technologies Laboratory (ISTLab) June 2017.** The lab focuses on research and development on technological and administrative practices to improve ICT efficiency and its acceptance by end-users. Active participation in **ISTLab** since its establishment at AUEB in 2003. **Director of**

ISTLab-IRIS (Interdisciplinary Research on the Information Society), one of the research centers of ISTlab, which focuses on the study of organizational and societal implications of interorganizational systems.

- Active participation in **ELTRUN: The Research Centre** since 2001; affiliated member since 1995. The center focuses on research areas related to e-business, the development of innovative application and the relevant socio-economic context.
- Affiliated member, **Research Network on Mobile Interaction & Pervasive Social Technologies** (<http://mobility.lse.ac.uk/>), a virtual research centre facilitating interaction knowledge and knowledge sharing among leading researchers within mobile informatics, hosted by the Information Systems Department of the London School of Economics, UK.
- External member, **Centre for Business Information, Organisation and Process Management** at Westminster Business School (University of Westminster), UK. This is a recently established interdisciplinary international research network of academics and practitioners researching and disseminating best practice in management of business information, organization and processes.
- Member of the association **Information and Communication Technologies in Organizations and Society (ICTO)**, an international academic association concerned with the impact of Information and Communication Technologies (ICTs) on organizations and society, hosted in Tours, France.

Active participation (1996-2001) in the following research groups:

- ◆ Center for Living Information Systems (CLIST), Brunel University
- ◆ Center for Health Informatics and Computing (CHIC), Brunel University
- ◆ Center for Strategic Information Systems (CSIS), Brunel University
- ◆ Erasmus Research Institute of Management (ERIM), Erasmus University Rotterdam

Funded research

Current projects

1. *DIGYMATEX*- Establishing a Comprehensive Understanding and Taxonomy of Children's Digital Maturity (Project number: 870578). Funding: European Commission (February 2020 - August 2024) – In the programme H2020-SC6-TRANSFORMATIONS-2019, RIA. Funding for AUEB-RC (€ 241,530). Scientific coordinator for AUEB-RC: Dr A Pouloudi. Project Coordinator: Aarhus Universitet, Denmark.
2. *TARGETED-MPI*- Transparent and Resilient Gender Equality through Integrated Monitoring Planning and Implementation (Project number: 872260). Funding: European Commission (September 2020) –In the programme H2020-SwafS-2019-1, Science with and for Society (SwafS) - Responsible Research and Innovation (RRI). Project Coordinator: AUEB-RC, Scientific coordinator: Dr E Apospori.
3. Intelligent modeling of e-Government initiatives in Greece. Funding: Hellenic Observatory of the London School of Economics and Business under the Research Theme: The impact of IT on the Greek public sector (September 2020 - August 2021). Project coordinator: Diomidis Spinellis. Role in the project: Co-supervisor, principal researcher (8000 GBP).
4. *AUEB Research funding to support novel publications of academic staff for Research in Information Systems* (January 2019 – November 2020). Funding: AUEB (€ 3500).

Past projects

As Principal Investigator/ Project Coordinator:

1. *AUEB Research funding to support novel publications of academic staff for Research in Information Systems* (January – December 2018). Funding: AUEB (€ 3500).
2. *AUEB Research funding to support novel publications of academic staff for Research in Information Systems* (January 2016 – December 2016). Funding: AUEB (€ 3,000).
3. *Classification of virtual stores and consumer behavior in V-Commerce* (March 2011 – August 2012). Funding: AUEB, State Programme to Support Basic Research (PEVE III) (€ 5,000)
4. *Virtual Reality Retailing Store Atmosphere Configuration* (January 2010 – March 2011). Funding: AUEB, State Programme to Support Basic Research (PEVE II) (€ 5,950)
5. *E-factors: a thematic network on e-business models* (March 2002 – September 2003). Funding: European Commission (IST-2001-34868). Project Coordinator: RC-AUEB; Scientific coordinator: Dr A Pouloudi. (Total project budget: € 1,5 million; RC-AUEB budget €266,850).
6. “*Human Factors in Electronic Commerce: A Stakeholder Perspective*” for 3 years, starting 1/11/1999. Principal investigator: Dr. A. Pouloudi; Co- investigator: Prof W. Currie. Funding: EPSRC, Grant GR/N03242 (£56,664).
7. *BRIEF award* to supervise a PhD student for one year, starting 1/10/1998. Funding: Brunel University (£10,000).

As Scientific Coordinator for RC-AUEB in a EU-funded project consortium

1. *GUIDE (Creating a European Identity Management Architecture for e-Government)* January 2004 – June 2007, European Commission Sixth Framework Programme, IST-2003-507498. Project Coordinator: BT Ltd.
2. *SPEKs (Creating Value through Change – Anthropocentric Approach Bringing together Social Partners, Enterprises and Knowledge Providers)* December 2004 – February 2007, European Commission, Article 6 of the European Social Fund Regulation, VP/2003/021. Project Coordinator: Zenon SA.
3. *GEMINI (Global Electronic Medium Constellation for Dynamic Content Integration)*: February 2002 – April 2004, European Commission Sixth Framework Programme, IST-2001-33400. Project Coordinator: INTRACOM.
4. *ACTIVE SMEs (Advertising and Commerce through Internet in context of Virtual Enterprise Study of Market Environment)*: January 2002 – December 2002. European Commission, Ten Telecom C27254 project.
5. *CEBOS (Cost Effective e-Business Operating Services for SMEs)*: June 2001– June 2003. European Commission Fifth Framework Programme, IST-2000-29585. Project Coordinator: Pouliadis Associates Corporation S.A.
6. *SEED (South Eastern Europe Digital Economy)*: October 2000 – March 2002. European Commission Fifth Framework Programme, IST-1999-29060. Project Coordinator: Institute of Communication and Computer Systems, National Technical University of Athens.

As Project Member:

1. *E-governance in Greece – a study of the current state, opportunities and challenges*. January – June 2017. Funding: DiaNEOsis. Scientific coordinator: Prof Diomidis Spinellis.

2. *STEREO — Software research platform on software quality and engineering*. October 2012 – September 2015. Funding programme: Thalys - Co-financed by the European Union (European Social Fund – ESF) and Greek national funds through the Operational Program "Education and Lifelong Learning" of the National Strategic Reference Framework (NSRF). Scientific coordinator: Prof Diomidis Spinellis.

Professional leadership and affiliations

Officer in professional bodies

- **Association of Information Systems (AIS):** Region 2 (Europe – Middle East – Africa) Representative of the Association (July 2010 – June 2013) on AIS Council. Elected in April 2010.
- **Hellenic Chapter of the AIS (HeAIS):** Secretary of the Hellenic Chapter of the AIS (2009-2012).

Affiliation with professional bodies

- Association for Computing Machinery (ACM) (1997 - 2000)
- Association for Information Systems (AIS) (since 1995) & Hellenic Chapter of the AIS (since 2004); Member of the IT in Healthcare (SIGHealth) and Grounded Theory Methodology (SIGGTM) Special Interest Groups of the AIS.
- Academy of Management (2009 - 2011)
- Greek Computer Society (since 2006)
- IFIP Working Group 8.2 (Information Systems & Organizations) (since 2000)
- Information Resources Management Association (IRMA) (2003 - 2005)
- UK Academy for Information Systems (UKAIS) (1995 - 2001)
- UK Operational Research Society (since 1995)

Editorial roles

Current editorial positions

1. Member of the Editorial Board, *Journal of the Association for Information Systems* [ABS rank 4], invited to serve for the period 2018-2019, renewed for 2020. Associate Editor (2017-18) for the special issue on Advances in Qualitative IS Research Methodologies.
2. Member of the International Editorial Review Board, *International Journal of Information Management* [ABS rank 2, IF=5.063], invited in August 2019.
3. Member of the Editorial Board, *Information & Management* [ABS rank 3, IF=3.890], appointed in June 2009.
4. Member of the Editorial Board, *Information Technology for Development* [ABS rank 2, IF=1.387], appointed in 2019. Information Technology for Development is the official journal of the Association for Information Systems (AIS) Special Interest Group on Global Development.
5. Member of the Editorial Board, *Journal of Health Policy and Technology* [IF=1.013], appointed in 2011.

6. Member of the Editorial Board, *Journal of Information, Communication and Ethics in Society* appointed in 2003.
7. Member of the Editorial Board, *International Journal of Knowledge and Learning* appointed in 2005.

Past editorial positions

1. **Senior Associate Editor** (2009-2011) and **Associate Editor** (2002-2008), *European Journal of Information Systems* [ABS rank 3].
2. **Associate Editor, Information Technology & People** (2006-2013) [ABS rank 3].
3. Member of the **International Editorial Review Board, Journal of Electronic Commerce in Organizations** (2002-2004; invited for reappointment 2004-2006).
4. **Co-editor** of *Synthesis: Review of Modern Greek Studies* for volume 2 (no. 1 and no. 2) (1997-98). Founding member and member of the Editorial Board of the journal (1996-2001). This academic journal was established, led and published at the London School of Economics as a purely doctoral students' initiative.

Special Issues Edited

1. Guest co-editor of a special issue on "Information Systems Research, Policy and Practice in the Mediterranean Region" for the *European Journal of Information Systems* 21(4) 2012 with A. Poulymenakou and K. Pramadari.
2. Guest co-editor of a special issue on "Organizational and ethical issues in the information society" for the *European Journal of Information Systems* 15 (4) 2006 with R. O'Keefe.
3. Guest co-editor of a special issue on "Knowledge Management Technologies for e-Learning" for the *Journal of Distance Education Technologies* 3 (2), April-June 2005, with M.D. Lytras and A. Naeve.
4. Guest co-editor of a special issue on "Communication as a Social Construct within an Information Society" for the *IEEE Transactions on Professional Communication* 44 (1), March 2001, with Z. Irani and W. L. Currie.

Other invitations to serve on Editorial Boards

1. International Journal of Emerging Technology and Computer Science (IJETCS) (2010)
2. International Journal of Organizational Design and Engineering (2009)
3. Invitation to take over editorship of *The Journal of Information and Knowledge Management Systems* (Emerald) (2005)
4. International Journal of Technology and Human Interaction (2004).
5. Critical Research in Information Systems (2004).
6. Journal of Electronic Commerce in Organizations (2004).

These invitations have been declined.

Conference organization

Conference organization positions

1. **Conference Program Co-Chair**, 28th European Conference on Information Systems (ECIS 2020), 15-17 June 2020, part of the first AIS Virtual Conference Series.
2. **Conference Co-Chair**, Mediterranean Conference on Information Systems (MCIS 2018), 28-30 September 2018, Corfu, Greece.

3. **Research Paper Co-Chair**, 26th European Conference on Information Systems (ECIS 2018), 23-28 June 2018, Portsmouth, UK.
4. **Conference Co-Chair**, Mediterranean Conference on Information Systems (MCIS 2017), 4-5 September 2017, Genova, Italy.
5. **Research-in-progress Paper Co-Chair**, European Conference on Information Systems (ECIS 2016), 13-15 June 2016, Istanbul, Turkey.
6. **Program Co-Chair**, Mediterranean Conference on Information Systems (MCIS 2014), 3-5 September 2014, Verona, Italy.
7. **International Liaison Co-Chair**, International Conference on Information Systems (ICIS 2013), 15-18 December 2013, Milan, Italy.
8. **Program Committee Chair**, 4th Mediterranean Conference on Information Systems (MCIS 2009), 25-27 September 2009, Athens, Greece.
9. **Research-in-progress Paper Co-Chair**, 17th European Conference on Information Systems (ECIS 2009), 8-10 June 2009, Verona, Italy.
10. **Co-Director** of the ETHICOMP 2004 Conference (14-16 April 2004, Syros, Greece)
11. **Co-Director of the Scientific Committee** for the Second Student Conference on Management Science and Technology (18 May 2005, Athens, Greece).
12. **Director of the Scientific Committee** for the First Student Conference on Management Science and Technology (17 March 2004, Athens, Greece).

Track and minitrack organization

1. **Track Co-Chair**, *General IS track, European Conference on Information Systems (ECIS 2019)*, 8-14 June 2019, Stockholm, Sweden.
2. **Track Co-Chair** “*Digital Health Initiatives*”, *European Conference on Information Systems (ECIS 2015)*, 26-29 May 2015, Münster, Germany.
3. **Track Co-Chair** “*Digital Health Initiatives*”, *European Conference on Information Systems (ECIS 2014)*, 9-11 June 2004, Tel-Aviv, Israel.
4. **Track Co-Chair** “*Breakthrough Ideas*”, *International Conference on Information Systems (ICIS 2013)*, with Sue Brown and Helmut Krcmar, 15-18 December 2013, Milan, Italy.
5. **Track Co-Chair** “*eGovernment in the Mediterranean Context and Beyond*”, *Mediterranean Conference on Information Systems (MCIS 2012)*, with GianMarco Campagnolo and Gianluigi Viscusi, 8-10 September 2012, Guimaraes, Portugal.
6. **Track Chair** “*e-Society*”, *13th European Conference on Information Systems (ECIS 2005)*, 26-28 May 2005, Regensburg, Germany.
7. **Track Chair** “*e-Work and Virtual Organizations*”, *12th European Conference on Information Systems (ECIS 2004)*, 14-16 June 2004, Turku, Finland.
8. **Mini-track co-chair** *Integrating Information Systems Theory and Health Informatics Research for Hawai‘i International Conference on Systems Sciences, HICSS-35*, 7-10 January 2002, Big Island, Hawai‘i (with M. Chaisson & E. Davidson).
9. Invited to be track chair for the *Information Resources Management Association Conference (IRMA 2006)*, May 21-24, 2006 Washington, D.C.

Workshop organization

1. Co-chair of an author developmental workshop – organized by the European Journal of Information Systems, hosted at *European Conference on Information Systems (ECIS 2012)*, 10-13 June 2012, Barcelona, Spain (with B Neahaves and VK Tuunainen).
2. Co-chair of the workshop on *Socio-Economic Research on eBusiness and the New Economy*. 15th Bled Conference on E-Commerce, 16-19 June 2002, Bled, Slovenia (with P. Damaskopoulos).

Doctoral and Junior Faculty Consortium organization

1. Co-chair for the Doctoral and Junior Faculty Consortium of the **Mediterranean Conference on Information Systems**, 4 September 2016, Paphos, Cyprus (with Arun Rai and Paul Pavlou).
2. Co-chair for the Doctoral and Junior Faculty Consortium of the **Mediterranean Conference on Information Systems**, 12 September 2010, Tel-Aviv, Israel (with Michel Avital).
3. Co-chair for the Doctoral Workshop of the **Mediterranean Conference on Information Systems**, 4 October 2007, Venice, Italy (with A. D'Atri).
4. Co-chair for the Doctoral Consortium of the **Mediterranean Conference on Information Systems**, 5 October 2006, Venice, Italy (with A. D'Atri).
5. Co-chair for the Doctoral Consortium of the **European Conference on Information Systems** 3-5 June 2002, Gdansk, Poland (with T. Cornford).

Faculty Member Participant in Doctoral and Junior Faculty Consortia

1. ECIS, Junior Faculty Consortium, 25 June 2018, Portsmouth, UK.
2. ICTO, Facilitator of the Junior Faculty Consortium, 3 March 2016, Paris, France (with M. Kalika).
3. ICIS, Junior Faculty Consortium, 15 December 2013, Milan, Italy.
4. CEMS Doctoral Consortium on "Enterprise Networks and ICT", 12-14 October 2005, Barcelona, Spain.
5. UKAIS Doctoral Consortium, 14 July 2000, Middlesex, UK.

Conference programme committee member

1. **Conference on Computer Ethics: Philosophical Enquiry (CEPE)**
 - ◆ *CEPE 2009*, 27-29 June 2009, Corfu, Greece
2. **Critical Information Systems Research Workshop**, 9-10 July 2001 in Salford, UK.
3. **European Conference on Information Systems (ECIS)**
 - ◆ Member of the Standing Committee, 2001-2003 (ex-officio, as co-chair of the Doctoral Consortium 2002).
 - ◆ *ECIS 2008*, Associate Editor, Track on "Researching Ethics in IS", 9-11 June 2008, Galway, Ireland
 - ◆ Member of the Standing Committee, 2008-2010 (ex-officio, as chair of the Research-in-Progress Papers, ECIS 2009)
 - ◆ *ECIS 2012*, Associate Editor, General Track, Barcelona, Spain.
 - ◆ Member of the Standing Committee, 2015-2017 (ex-officio, as chair of the Research-in-Progress Papers, ECIS 2016)
 - ◆ *ECIS 2017*, Associate Editor, Health Track, Guimaraes, Portugal.
 - ◆ Member of the AIS Region 2 Board (was ECIS Standing Committee), 2019-2021 (ex-officio, as Program Co-chair of ECIS 2020).
4. **ETHICOMP Conference**
 - ◆ *ETHICOMP 1999*, 6-8 October 1999, in Rome, Italy
 - ◆ *ETHICOMP 2001*, 18-20 June 2001, Gdansk, Poland.
 - ◆ *ETHICOMP 2002*, 13-15 November 2002, Lisbon, Portugal.
 - ◆ *ETHICOMP 2004*, 14-16 April 2004, Syros, Greece (**Conference Co-Director**)
 - ◆ *ETHICOMP 2005*, 12-15 September 2005, Linköping, Sweden.
 - ◆ *ETHICOMP 2007*, 27-29 March 2007, Tokyo, Japan.
 - ◆ *ETHICOMP 2007 Working Conference*, 2-3 April 2007, Kunming, China.
 - ◆ *ETHICOMP 2008*, 24-26 September 2008, Mantua, Italy

- ◆ *ETHICOMP 2010*, 14-16 April 2010, Tarragona, Spain.
 - ◆ *ETHICOMP 2011*, 14-16 September 2011, Sheffield, UK.
 - ◆ *ETHICOMP 2013*, 12-14 June 2013, Kolding, Denmark
5. ***IADIS e-Society Conference***
 - ◆ e-Society 2007, 3-6 July 2007, Lisbon, Portugal.
 - ◆ e-Society 2008, 9-12 April 2008, Algarve, Portugal.
 6. ***Identity in the Information Society Workshop***
 - ◆ 1st Identity in the Information Society Workshop, 28-30 May 2008, Arona (NO), Italy.
 - ◆ 2nd Identity in the Information Society Workshop, 5 June, 2009, London, UK.
 - ◆ Third Multidisciplinary Research Workshop on Identity (IDIS 10), May 2010, Rome, Italy.
 7. ***IFIP Working Groups***
 - ◆ Joint *IFIP WG 8.2* (Interaction of Information Systems and the Organization): “Organizational and Societal Issues of Information Systems” and *IFIP WG 9.4* (Social Implications of Computers in Developing Countries): “Social Implications of Computers in Developing Countries” Conferences, 15-17 June 2003, Athens, Greece.
 - ◆ *IFIP WG 8.2* (Interaction of Information Systems and the Organization): “Social Inclusion: Societal & Organizational Implications for Information Systems”, July 12-15, 2006, Limerick, Ireland.
 - ◆ *IFIP WG 9.5* (Applications and Social Implications of Virtual Worlds) Spring 2007, London, UK.
 - ◆ *IFIP WG6.11*, 18th IFIP Conference on e-Business, e-Services and e-Society 2019 (I3E2019), 18-20 September 2019, Trondheim, Norway.
 8. ***Information Resources Management Association Conference (IRMA)***
 - ◆ IRMA 2002, May 19-22, 2002, Seattle, USA
 - ◆ IRMA 2003, May 18-21, 2003, Philadelphia, USA
 - ◆ IRMA 2005, May 15-18, 2005, San Diego, California, USA.
 - ◆ IRMA 2007, May 19-23, 2007, Vancouver, British Columbia, Canada
 9. ***International Conference of Business Informatics***
 - ◆ ICBI 2011, **Associate Editor**, Track on "Adoption, Usage and Impact of IS", February 2011, Zürich, Switzerland.
 10. ***International Conference on Information Systems (ICIS)***
 - ◆ *ICIS 2008*, Associate Editor, Track on “Social Aspects of IS”, 14-17 December 2008, Paris, France.
 - ◆ *ICIS 2010*, Associate Editor, Track on “IS & Strategy” December 12-15, 2010 - St. Louis, MO, USA
 - ◆ *ICIS 2011*, Associate Editor, Track on “Organization Theory, Strategy and IS” December 4-7 2011 – Shanghai, China.
 - ◆ *ICIS 2012*, Associate Editor, Track on “Social and Organizational Impacts of IS” – December 16-19 2012 Orlando, Florida, USA.
 - ◆ *ICIS 2014*, Associate Editor, “General Topics” Track
 - ◆ *ICIS 2015*, Associate Editor, “General Topics” Track
 - ◆ *ICIS 2016*, Associate Editor, “IS in Organisation and Society” Track
 - ◆ *ICIS 2018*, Associate Editor, “Human Behaviour and IS” Track
 11. ***International Conference on Digital Society (ICDS)***
 - ◆ *ICDS 2009*, 1-6 February 2009, Cancun, Mexico
 12. ***International Conference on Mobile Business***
 - ◆ International Conference on Mobile Business and the 9th Global Mobility Roundtable *ICMB/GMR2010*, 13-15 June 2010, Athens, Greece

13. ***International Conference on Wirtschaftsinformatik (WI)***
 - ◆ *WI 2011*, Associate Editor, Track on “Adoption, Usage and Impact of IS”, 16-18 February 2011, Zurich, Switzerland.
14. ***Mediterranean Conference on Information Systems (MCIS)***
 - ◆ MCIS 2006, October 4-8 2006, Venice, Italy.
 - ◆ MCIS 2007, October 5-9 2007, Venice, Italy.
 - ◆ MCIS 2009, September 25-27 2009, Athens, Greece (Programme Committee Chair)
 - ◆ MCIS 2011, September 3-5 2011, Cyprus (and Conference Publicity Co-Chair)
 - ◆ MCIS 2012, September 8-10 2012, Portugal (and Conference Publicity Co-Chair)
 - ◆ MCIS 2015, October 3-5 2015, Samos, Greece
15. ***Second International Conference on Systems Thinking in Management (ICSTM'02)***, 3-5 April 2002, in Salford, UK.

Invitation to serve on Conference Programme Committees

1. International Conference on Information Systems (*ICIS 2018*), Associate Editor for the Information Systems for Healthcare Track.
 2. Programme Committee Co-Chair European Conference on Information Systems (ECIS 2013).
 3. International Conference on Perspectives in Business Informatics Research (BIR), September 2011 Riga, Latvia.
 4. First International Workshop on Knowledge Management and e-Human Resources Practices for Innovation (eER-KM2011), 21-23 of February 2011, Innsbruck, Austria.
 5. International Conference on Information Systems and Grid Technologies (ISGT'10), 28 - 29 May 2010, Sofia, Bulgaria.
 6. *ICIS 2008*, Associate Editor for Panel Submission, 14-17 December 2008, Paris, France
 7. Second International Scientific Conference of the e-Business Forum on “E-Business In Travel, Tourism And Hospitality”, March 14, 2008, Athens, Greece.
 8. International Program Committee (IPC) for the *IASTED International Conference on Communications and Computer Networks* (CCN 2005), October 24-26, 2005, Marina Del Rey, USA
 9. International Scientific Committee of the *5th WSEAS International Conference on Distance Learning and Web Engineering* (DIWEB '05) August 23-25, 2005, Corfu Island, Greece.
 10. 17th *Bled Conference on E-Commerce* 21-23 June 2004, Bled, Slovenia.
- These invitations have been declined.

Session Chair

1. Banking Forum, Greek Institute of Management (2011)
2. 2nd South Easter European Conference on E-Commerce (2000)
3. Business Information Technology (BIT 2000)
4. BIT World (2001)
5. Critical Research in Information Systems Workshop (2001)
6. ETHICOMP (1996, 1999, 2004, 2005)
7. European Conference on Information Systems (ECIS 2001, 2014, 2015, 2016)
8. HUSITA (1996) Finland.
9. IFIP WG 8.2: "Organizational and Societal Issues of Information Systems" Conference, 12-15 July 2006, Limerick, Ireland.
10. Innovation: Determinant factors and challenges for the future of the Greek Economy. 27 March 2003, Athens Univ. of Economics & Business, Greece.
11. International Conference on Information Systems (ICIS 2012, 2016)

12. Joint IFIP WG 8.2: "Organizational and Societal Issues of Information Systems" and IFIP WG 9.4: "Social Implications of Computers in Developing Countries" Conferences, 15-17 June 2003, Athens, Greece.
13. Mediterranean Conference on Information Systems (2017)
14. The First International Conference on Mobile Business (m-business 2002)

Discussant

1. In the Identity in the Information Society Workshop (2008) for the paper 'Identity in Governmental Discourses of Surveillance' by *D. Wills*.
2. In the Alpine IS Workshop (2005) for the paper 'The concept of knowledge as a methodological instrument for analyzing organizations and information systems' by *A. Resca*.
3. In Critical Research in Information Systems Workshop (2001) for the paper 'To reveal is to critique: actor-network theory and performativity in critical information systems research' by *B. Doolin & A. Lowe*.
4. In *IFIP WG 8.2* (2000) for the paper 'Toward an integrated theory of IT-related risk control' by *L.M. Markus*.

Conference and workshop attendance

1. Participation at the International Conference on Information Systems (ICIS), 2016, Dublin, Ireland; 2015, Fort Worth TX, USA; 2013, Milan, Italy; 2012, Orlando FL, USA; 2011, Shanghai, China; 2010, St Louis MO, USA; 2008, Paris, France; 2007, Montreal, Canada; 002, Barcelona, Spain; 1995, Amsterdam, The Netherlands.
2. Participation at the Academy of Management Conference (August 2009, Chicago, USA; August 2010, Montreal, Canada).
3. Participation at the *Identity in the Information Society Workshop*, 28-30 May 2008, Arona, Italy.
4. Participation at *IFIP WG 8.2* (Interaction of Information Systems and the Organization) Conference: 2016, Dublin, Ireland; 2006, Limerick, Ireland; 2004, Manchester, UK; 2003 (Joint WG 8.2 and 9.4 Conference), Athens, Greece; 2000 Aalborg, Denmark.
5. Participation at the *Alpine IS Workshop*, 19-22 February 2005, Carisolo, Italy.
6. Participation at the *Second Critical Research in Information Systems Workshop*, 14 July 2004, Salford, UK.
7. Participation in the First Information Systems PhD Supervisors Workshop, 14 June 2003. Athens University of Economics & Business, Greece.
8. Participation and session chair for the session 'Innovation and Entrepreneurship in Business and Organizations: Development and Opportunity Identification'. One-Day Conference on Innovation: Determinant factors and challenges for the future of the Greek Economy. 27 March 2003, Athens University of Economics & Business, Greece.
9. Participation and session chair for the session 'Social, Legal and Security Issues' in *m-business – the First International Conference on Mobile Business*, Athens, 8-9 July 2002.
10. Participation as discussant and session chair at the *Critical Research in Information Systems Workshop*, Salford, 9-10 July 2001.
11. Participation at *Personal Data: Issues of Ethics and Regulation Seminar*, part of a CCSR seminar programme funded by ESRC. Hosted by CCSR at De Montfort University, 27th January 2000. Short position paper submitted and discussed at the workshop – available at <http://www.ccsr.cse.dmu.ac.uk/conferences/ESRC/Persdata/Pouloudi.html>
12. Attendance of the 5th *International Conference of the Decision Sciences Institute* (DSI'99). Athens, 4-7 July 1999.
13. Attendance of *Computer Ethics: Philosophical Enquiry* (CEPE'98) Conference. London School of Economics and Political Science, 14-15 December 1998.

Refereeing

Reviewer for the following journals

(listed in alphabetical order; journals in italics are ranked as 3 or higher in ABS)

1. Benchmarking International Journal (2001)
2. Business & Information Systems Engineering (2017, 2018, 2020)
3. Business Process Management Journal (2003)
4. Database (2000)
5. Electronic Markets (2003, 2006)
6. *European Journal of Information Systems* (1996, 1999, 2000, 2001, 2002, 2006, 2011)
7. *European Journal of Marketing* (2017)
8. Foundations and Trends in Information Systems (2018)
9. Health, Policy and Technology (2017, 2018)
10. IEEE Transactions on Professional Communication (2000)
11. *Information & Organization* (2017)
12. Information Systems and Operational Research Journal (2001)
13. *Information Systems Frontiers* (2020)
14. *Information Systems Journal* (2000, 2003, 2007)
15. Information Systems Management (2006)
16. *Information Systems Research* (2016, 2017)
17. International Journal of Physical Distribution and Logistics Management (1999)
18. International Journal of Information Management (2001, 2002, 2003)
19. International Journal of Mobile Communications (2008)
20. International Journal of Technology Management (2000)
21. *IT & People* (2001, 2003, 2020)
22. *Journal of the Association for Information Systems* (2014, 2015, 2016, 2018, 2019, 2020)
23. *Journal of Business Ethics* (2020)
24. Journal of Electronic Commerce in Organizations (2002, 2003)
25. Journal of End User Computing (1999)
26. Journal of Information, Communication & Ethics in Society (2018, 2019)
27. *Journal of Information Technology* (2015, 2017)
28. Journal of Information Technology for Development (2004, 2010)
29. Journal of Intelligent Systems (1998, 2000)
30. Journal for Global Information Management (2004)
31. *Journal of Strategic Information Systems* (2004, 2007, 2008, 2009)
32. *MIS Quarterly* (2013, 2014, 2016, 2017)
33. Synthesis: Review of Modern Greek Studies (2000)
34. *The Information Society Journal* (2000)
35. *Transportation Research Part A: Policy and Practice* (2017)

Also, invited to act as reviewer (but was unavailable) for:

36. Decision Support Systems (2004)
37. Health Policy and Technology (2016)
38. Human Factors and Ergonomics in Manufacturing & Service Industries (2018)
39. Information Systems Journal (2018)
40. International Journal of Internet Marketing and Advertising (2010)
41. Iranian Journal of Science and Technology, Transactions of Civil Engineering (2019)
42. Electronic Markets (2019)

Reviewer for the following conferences

(in addition to the AE positions presented earlier)

1. American Conference on Information Systems (AMCIS) (2003, 2004)
2. Bled Electronic Commerce Conference (2000, 2002, 2005, 2006, 2007)
3. Computer Ethics: Philosophical Enquiry (CEPE) (2001, 2009)
4. Critical Research in Information Systems Workshop (2001)
5. e-democracy (2009)
6. ETHICOMP (1999, 2001, 2002, 2003, 2005, 2010, 2011)
7. European Conference on Information Systems (ECIS) (1998, 1999, 2004, 2005, 2006, 2007)
8. Hawaiian International Conference on Systems Sciences (HICSS) (2000, 2001, 2004, 2008)
9. IADIS e-Society Conference (2007)
10. IEEE – The First IFIP Conference on eCommerce, eBusiness & eGovernment (2001)
11. IFIP WG 8.2 (2002, 2006)
12. International Conference on Digital Society (ICDS) (2008)
13. International Conference on Electronic Commerce (ICEC) (2004)
14. International Conference on Enterprise Systems and Accounting (ICESA) (2004)
15. International Conference on Human Choice and Computers (HCC8) (2008)
16. International Conference on Information Systems (ICIS) (1998, 1999, 2002, 2003, 2005, 2006)
17. International Conference on Systems Thinking in Management (ICSTM) (2002)
18. m-business – the International Conference on Mobile Business (2002, 2003)
19. Student Conference in Management Science and Technology (2017, 2018)

Also, invited to act as reviewer (but was unavailable) for:

20. Bled Electronic Commerce Conference (2009)
21. 7th International Conference on Mobile Business (2008)
22. 7th International Conference on Telecommunications in Modern Satellite, Cable and Broadcasting Services - TELSIKS '05
23. Hawaiian International Conference on Systems Sciences (HICSS) (2007, 2010)

Book chapter reviews and related activities

1. **Book reviewer** for McGraw-Hill (1999).
2. **Reviewer of teaching case study** for the Entrepreneurship program, Athens University of Economics and Business, Funded by the Greek Ministry of Development (2003).
3. 1999, on contributions to Dhillon, G. (Ed.) Information Security Management: Global Challenges in the Next Millenium. Idea Group Publishing
4. 2000, on contributions to Dhillon, G. (Ed.) Social responsibility in the information age. Idea Group Publishing
5. 2001, on contributions to Hlupic, V. (Ed.) Knowledge and business process management. Idea Group Publishing
6. 2008, on a contribution to Eyob, E. (Ed.) Social Implications of Data Mining and Information Privacy: Interdisciplinary Frameworks and Solutions. IGI Global.

Evaluation of research proposals

- External evaluator for the University of Macedonia, October 2009.
- **Evaluator for the European Commission** as expert for ethical issues, 7th European RTD Framework Programme (FP7), 1st Call of the ICT programme, Challenge 1 “The Network of the Future”, (May 2007).

- **Reviewer** of educational material (one case study) for the Entrepreneurship course taught at the Athens University of Economics and Business in the course of EPEAEK project, funded by the Ministry of Education.
- **Reviewer of research proposals** submitted to the General Secretariat of Research and Technology of the **Greek Ministry of Development** (1998, 1999).
- **Expert reviewer** in the project CB-BUSINESS, Funded by the European Commission (IST-2001-33147, <http://www.cb-business.com>)

Teaching

Module leader (undergraduate courses)

- Information Systems Analysis and Design (AUEB) (2001 onwards)
- Information Resource Management (AUEB) (2003 onwards) (ERASMUS students: 2008-14 ; 2016 onwards)
- Introduction to Information and Communication Systems (AUEB) (2001-2003)
- Electronic Commerce (AUEB, ERASMUS students) (2003-2005)

Module leader (postgraduate courses)

- Electronic commerce and networked organisations (AUEB, MSc in Decision Sciences, then MBA International, full-time course, 2001 onwards)
- Management information systems (AUEB, MSc in Decision Sciences, full-time course, 2001-02)
- Electronic commerce and networked organisations (AUEB, MSc in Decision Sciences, then MBA International, part-time course, 2001 onwards)
- ICT Management and e-Business Strategy (Διεθνές Πανεπιστήμιο της Ελλάδας, MSc in ICT Systems, 2011-2017)
- Electronic commerce (AUEB, Executive MBA, 2001-02, 2002-03)
- Information Systems Workshop (CS5079A) (Brunel University, 1997-98 & 1998-99)
- Information Systems Seminars (CS5078S) (Brunel University, 1997-98, 1998-99, 1999-2000)
- Preparation of distance learning material for the Brunel MBA on the Network Organisations & Electronic Commerce (CS5084A) module (Brunel University, 1998-99, 1999-2000);
Module leader in 1999-2000

Shared teaching responsibilities and project supervision

- Supervision of students on placement, postgraduate and undergraduate dissertations (Brunel University and AUEB)
- MSc Dissertations (CS5007S) – Introductory lectures, Brunel University 1999-2000
- Final Year Projects (CS3072/4/5B) – Part of the lecture programme for undergraduate students, Brunel University 1998-99
- Part of the lecture programme in the courses Strategic Planning for Information Systems and Electronic Commerce (Brunel University 1997-98, 1998-99, 1999-2000) on topics including: stakeholder analysis, social implications of computing, interorganizational systems

Ph.D supervision and examination

Successful PhD completions

1. **Ariana Polyviou** on ‘A multi-perspective analysis of cloud adoption decisions: Examining cloud adoption decision making process and adoption factors’ – Successful Completion July

- 2016, Athens University of Economics and Business. Dr Polyviou is Lecturer at the University of Nicosia, Cyprus and former Post-Doctoral Fellow at the University of Cyprus.
2. **Ioannis Krasonikolakis** on ‘3D Online Internet Retailing: Experimental Investigation of Graphical User Interface - Store Atmosphere Effects on Consumer Buying Behavior’. Co-supervised with Dr Vrechopoulos – Successful Completion February 2013, Athens University of Economics and Business. Dr Krasonikolakis has served as Lecturer at the University of Southampton, UK, and is presently Senior Lecturer at the University of Kent.
 3. **Elpida Prasopoulou** on ‘The interplay of ICT innovation with state administrative tradition: evidence from the Greek Taxation Information System (TAXIS)’ – Successful Completion October 2009, Athens University of Economics and Business. Dr. Prasopoulou has worked as A.C. Laskaridis Post-Doctoral Fellow at the Hellenic Observatory/ European Institute at the London School of Economics and is currently Operations Manager at the Centre for Postdigital Cultures at the University of Coventry, UK.
 4. **Korina Diamanti** on ‘Network Ties, Knowledge and Best Practice Transfer in Traditional and Virtual Benchmarking’ – Successful Completion October 2009, Athens University of Economics and Business. Dr. Diamanti is a manager in the Chamber of Commerce of the Western Prefecture of Greece.
 5. **Miltiadis D. Lytras** on ‘An ontological approach to the definition of semantics for learning objects: the conversion of knowledge management and pedagogy in e-learning’ – Successful Completion May 2004, Athens University of Economics and Business. Dr. Lytras has served as Adjoint Lecturer at the University of Patras and is a Research Faculty member of the American College of Greece.
 6. **Anastasia Papazafeiropoulou** on ‘A stakeholder approach to electronic commerce diffusion’ (funded by EPSRC grant GR/N03242) – successful completion September 2002, Brunel University. Dr Papazafeiropoulou is a Senior Lecturer at Brunel University.
 7. **Inas Ezz** on ‘Management support systems integration’ – successful completion July 2001, Brunel University. Dr. Ezz is a lecturer at Sadat Academy for Management Sciences, Cairo, Egypt and Visiting Research Fellow at Brunel University.
- **Member of the Advisory Committee** of the following successful completions at AUEB: **E. Chaniotaki (2020), E. Zamani (2014), A. Nikas (2007), A. Pateli (2006) and P. Kourouthanassis (2006)**. Dr Zamani has served as Lecturer at DeMontfort University (UK) and has recently been appointed as Senior Lecturer at Sheffield University (UK); Dr Nikas is Faculty Member of the University of Liverpool Online Programmes; Dr Pateli and Dr Kourouthanassis are Associate Professors at Ionian University (Greece).

PhD supervision (current)

Principal supervisor of the following Ph.D. student:

- A. Karamitrou** – Topic: An exploratory study of the impact of working shifts to the metabolic and behavioral changes of nursing/medical staff, which affect their performance
- A. Roussos** – Topic: Leadership and effective leadership in human resource management
- N. Vassilakis** – Topic: Information systems in healthcare

Member of the supervisory committee for the following Ph.D. students:

- C. Fragkos** – Topic: Innovation with IT in healthcare

External PhD examination

1. Tilimbe Jiya (2018) PhD dissertation title: An Evaluation of Stakeholder Engagement in ICT Research Projects. *De Montfort University, UK.*
2. Tiina Koskelainen (2018) PhD dissertation title: Toward a Stage Theory of Adaptive Social Media Use: Explaining Change in Facebook Use. *External evaluation of doctoral thesis manuscript.* Faculty of Information Technology, *University of Jyväskylä, Finland.*
3. Eftichia Vraimaki (2010). PhD dissertation title: Internal and external influences on individuals' knowledge sharing behavior: Examining personal, organizational and receiver effects. Faculty of Engineering, Department of Production and Management Engineering. *Democritus University of Thrace, Greece.*
4. Angeliki Tsohou (2009). PhD dissertation title: Security awareness in the context of Information Systems Security Management. *University of the Aegean, Greece.*
5. Homer Papadopoulos (2009). PhD dissertation title: Use of multimedia services within ubiquitous environments: The role of place in the usage process of mobile data services. *University of Bath, UK.*
6. Richard Graham Howley (2007). PhD dissertation title: The role of information systems professionals in the provision for privacy and data protection within organizations, systems and the systems development process. *De Montfort University, UK.*

Internal PhD examination

1. Niki Gkotsi Koroni (2019). PhD dissertation title: An Investigation into Conditions and Support for Innovation and Entrepreneurship in a Deep Crisis Context. Athens University of Economics and Business.
2. Dimosthenis Kotsopoulos (2019). PhD dissertation title: Organisational Energy Conservation Behaviour and the Effect of Motivational Information Systems and Gamification on Employees' Energy Saving. Athens University of Economics and Business.
3. Athanasios Giannopoulos (2019). PhD dissertation title: Exploitation of IT research results and the creation of innovation in the context of collaborative transport R&D projects. Athens University of Economics and Business.
4. Maria P. Boura (2017). PhD dissertation title: Business Strategy and Corporate Environmental Responsibility. Athens University of Economics and Business.
5. Evaggelia Goutzamani (2015). PhD dissertation title: The interaction between identity & reputation and its effect on trust. Athens University of Economics and Business.
6. Efpraxia Zamani (2014). PhD dissertation title: User Experience with Portable IT Artefacts: Affective Attributes of Tablets and their Role in Sensemaking. Athens University of Economics and Business. [Member of Supervisor Committee]
7. Dimitrios Karaïskos (2009). PhD dissertation title: A predictive model for the acceptance of pervasive information systems by individuals. Athens University of Economics and Business.
8. Georgios Gousios (2009). PhD dissertation title: Tools and techniques for large scale empirical investigations in software engineering. Athens University of Economics and Business.
9. Argirios Tsamakos (2009). PhD dissertation title: Corporate Associations in Mobile communication Services: Corporate Social Responsibility, Consumer Attributions and the Mediating Role of Trust. Athens University of Economics and Business.
10. Spyridon A. Borotis (2009). PhD dissertation title: Information Systems Adoption in Human Resource Development Interventions: Factors Affecting Intention to Use Technology-

- Supported Learning in Authentic Work Contexts. Athens University of Economics and Business.
11. Eleftherios G. Kioses (2009). PhD dissertation title: The role of business-to-business electronic services in buyer-supplier collaboration: Organizational factors affecting collaborative supply chains. Athens University of Economics and Business.
 12. Athanasios Nikas (2007). PhD dissertation title: Adoption of collaborative technologies by project teams: the influence of collaboration intensity on belief formation about collaborative technologies. Athens University of Economics and Business.
 13. Panagiotis Kourouthanassis (2006). PhD dissertation title: A design theory for pervasive information systems. Athens University of Economics and Business.
 14. Adamantia Pateli (2006). PhD dissertation title: Governance of Strategic Alliances in Technology-based Industries: The Case of Wireless Services. Athens University of Economics and Business.
 15. Panagiotis Zaharias (2004). PhD dissertation title: A Usability Evaluation Method for e-Learning Courses, Athens University of Economics and Business.
 16. Christopher Ibbott (2001). PhD dissertation title: *An IS-enabled model for the transformation and globalisation of interorganisational and inter-company relationships*, Henley Management College.
 17. Jyoti Choudri (2000). PhD dissertation title: *Investigating Re-engineering Teams in the Context of Business Process Change*, Brunel University.
 18. Mark G. Lycett (1999). PhD dissertation title: *The development of component-based evolutionary information systems*, Brunel University.

Administrative responsibilities

Department of Management Science & Technology (DMST), AUEB

1. **Chair**, DMST (September 2014-August 2016; September 2020-August 2022).
2. **Deputy Chair**, DMST (July 2013-August 2014).
3. Member of the **Inter-departmental Postgraduate Board** for the programmes *MBA International* (2014-) and *MBA Executive* (2018-); Member of the Postgraduate Board for the programme MSc in Management Science and Technology of DMST (2018-); Member of the Postgraduate Board for the programme MSc in Business Analytics of DMST (2014-2018).
4. **Academic Exchange Coordinator**
 - ◆ *Erasmus/Socrates programme* (DMST, 2001-2014)
 - ◆ International exchange programme (MBA International)
5. **Coordinator of the Undergraduate Study Programme** (2019-)
6. **Chair of the Scientific Committee of the Student Conference**
 - ◆ First Student Conference in Management Science and Technology (17 March 2004, Athens University of Economics and Business)
 - ◆ Second Student Conference in Management Science and Technology (18 May 2005, Athens University of Economics and Business) (with C.Tarantilis).
7. **Member of the Staff Committee for the Supervision of Doctoral Work** (2005 -); Chair of the Committee (2017-2018)
8. Participation in the preparation of the undergraduate **Degree Supplement** (2007)
9. Member of the Staff **Committee for the Departmental Evaluation** (2007); Co-author (with A. Poulymenakou) of the **External Evaluation Report** of DMST (2013)
10. DMST Deputy Representative at the **Internal Evaluation Committee** (OMEA) (academic year 2012-2013)

11. DMST **Representative at University Senate** (academic year 2002-2003), Deputy Representative (academic years 2009-2010 and 2012-2013)
12. Committee member for the *evaluation of*
 - ◆ *academic staff applicants* in the area of information systems and management in DMST
 - ◆ *PhD applicants* in the area of information systems in DMST
 - ◆ *MSc applicants* for the MBA International (MSc in Decision Sciences), particularly in the e-Business specialization.
13. **Examiner** for the course ‘Information Technology’ for graduate students wishing to join DMST
14. **Contribution to EPEAEK project** for the Enhancement of Tertiary Education and the Enhancement of Studies in Informatics; contribution to the development of programme of study for the Department of Management Science and Technology

Department of Information Systems, Brunel University, UK

1. **Course Director**, MSc in Information Systems (since January 1999)
2. Joint responsibility for the co-ordination of final year undergraduate projects (**Member of the ‘project team’** in academic years 1998-1999, 1999-2000)
3. Member of the **staff-student liaison committee**
4. Member of the **Research Board** of the Department of Information Systems and Computing (1999-2001)
5. Participation in the selection process of prospective undergraduate students (**UCAS interviews**)
6. **Personal tutoring** (providing academic guidance and pastoral support to approximately 30 students per year as well as complementing the work of personal tutors on the MSc in Information Systems degree)
7. Represented Brunel University in the *Postgraduate Student Fair* (28th January 1999) and *International Student Fair* in Athens, Greece (15th –16th May 1999).
8. Represented Brunel University in the *New Researchers Workshop*, HEFCE Fundamental Review of Research Policy and Funding, The Royal Society, London, 18th February 2000.

Staff Selection Committee membership

1. Member of the staff selection committee for an Assistant Professor in Information Systems and E-government. Harokopio University of Athens (2019).
2. Member of the staff selection committee for a promotion to Associate Professor in Health Informatics. University of the Peloponnese (2018).
3. Member of the staff selection committee for the Hellenic Open University in the area of Informatics (Topics in Software Engineering) (2017).
4. Member of the staff selection committee for a promotion to Associate Professor in Information Systems and Innovation Management. Ionian University (2017).
5. Member of the staff selection committee for a promotion to Associate Professor in Information Systems and E-Governance. Ionian University (2017).
6. Member of the committee for the study and design of the curriculum for the Department of Management of Information Systems, National Center of Public Administration.
7. Member of the staff selection committee for a Lecturer/Assistant Professor in Management Information Systems. Athens Univ. of Economics and Business, Dept. of Business Administration (2011).
8. Member of the staff selection committee for an Assistant Professor. University of Athens (2010).

9. Member of the staff selection committee for Tenure of an Assistant Professor in e-Business. University of the Aegean (2010).
10. Member of the staff selection committee for an Associate Profession in Decision Support Systems. National Technical University of Athens (2 June 2009).
11. Member of the staff selection committee for the Tenure of an Assistant Professor in Informatics. University of the Aegean (17 June 2009).
12. Member of the staff selection committee for an Assistant Professor in e-Business. University of the Aegean (2008).

Association for Information Systems (AIS) Committee Membership

AIS Awards Committee Membership

Service on the **AIS Sandra Slaughter Awards Committee**, to select AIS members worthy of the award (2019).

AIS Nominations Committee Membership

Service on the **AIS Nominations Committee**, to select candidates for the positions of AIS President Elect, VP Education and VP SIGs and Colleges (2020-21).

Service on the **AIS SIG GTM Nominations Committee**, to select candidates to serve as officers of the Grounded Theory Method Special Interest Group (2020).

AIS Marketing Task Force

Service on the AIS marketing task force, for consideration of marketing issues of the AIS-related conferences (2012-13).

Publications and presentations

Editorship of Books and Conference Proceedings (10)

1. Series Co-Editor, Lecture Notes in Information Systems and Organisation, Springer Nature. <http://www.springer.com/series/11237>
2. Harfouche, A., Pateli, A., Polyviou, A., Pouloudi, N., Kokkinaki, A., Torre T. (eds) (2017) *Proceedings of the 11th Mediterranean Conference on Information Systems*, Genova, Italy, September 4-5. ISBN: 979-12-200-2287-3.
3. Mola, L., Carugati, A., Kokkinaki, A., Pouloudi, N., (eds) (2014) *Proceedings of the 8th Mediterranean Conference on Information Systems*, Verona, Italy, September 03-05. CD-ROM. ISBN: 978-88-6787-273-2.
4. Avital, M., Pouloudi, N. (eds.) (2010). *Proceedings of the Fifth Mediterranean Conference on Information Systems: Professional Development Consortium. Sprouts: Working Papers on Information Systems*, 10(35). <http://sprouts.aisnet.org/10-35>
5. Poulmenakou, A., Pouloudi, N., Pramataris, K. (eds) (2009) *Proceedings of the 4th Mediterranean Conference on Information Systems*, Athens, Greece, September 25-27. CD-ROM. ISBN: 978-960-98566-7-6.
6. Newell, S., Whitley, E.A., Pouloudi, N., Wareham, J. & Mathiasen, L. (Eds.) (2009) *Proceedings of the 17th European Conference on Information Systems (ECIS). Information Systems in a Globalizing World: Challenges, Ethics and Practices*. Università di Verona. 8-10 June 2009, Verona, Italy. <http://www.ecis2009.it>. ISBN: 978-88-6129-391-5.
7. Doukidis, G., Mylonopoulos, N. & Pouloudi, N. (Eds.) (2004). *Social and Economic Transformation in the Digital Era*. Hershey: Idea Book Publishing.

8. Pouloudi, N. & Tarantilis C. (Eds.) (2005). *Proceedings of the Second Student Conference on Management Science and Technology: New Trends in Business Administration*. (In Greek). Athens: Giourdas Publications.
9. Bynum, T.W., Pouloudi, N., Rogerson, S. & Spyrou, T. (Eds.) (2004). *Proceedings of the Seventh International Conference ETHICOMP 2004: Challenges for the Citizen of the Information Society*. Vols. 1-2. University of the Aegean. 14-16 April 2004, Syros, Greece. ISBN: 960-7475-26-7.
10. Pouloudi, N. (Ed.) (2004). *Proceedings of the First Student Conference on Management Science and Technology: New Trends in Business Administration*. (In Greek). Athens University of Economics and Business.

Journal papers (39)

1. Zamani, E., & **Pouloudi**, N. (2020). Generative Mechanisms of Workarounds, Discontinuance and Reframing: A study of negative disconfirmation with consumerised IT. Accepted in *Information Systems Journal* [ABS 3; IF 4.188] DOI:10.1111/isj.12315
2. Zamani, E., **Pouloudi**, N., Giaglis, G. M., & Wareham J. (2020) Appropriating Information Technology Artefacts through Trial and Error: The Case of the Tablet. *Information Systems Frontiers* Open access; DOI 10.1007/s10796-020-10067-8 [ABS 3; IF 3.63]
3. Zamani, E., **Pouloudi**, N., Giaglis, G. M., & Wareham J. (2019). Accommodating Practices during Episodes of Disillusionment with Mobile IT. *Information Systems Frontiers* Open access; DOI 10.1007/s10796-019-09972-4. [ABS 3; IF 3.63]
4. Krasnikolakis, I., Vrechopoulos, A., **Pouloudi**, A. & Dimitriadis, S. (2018). Store Layout Effects on Consumer Behavior in 3D Online Stores. *European Journal of Marketing*, 52(5/6), 1223-1256. [ABS 3; IF 1.497]
5. **Pouloudi**, N., Currie, W.L. & Whitley, E.A. (2016). Entangled Stakeholder Roles and Perceptions in Health Information Systems: A Longitudinal Study of the U.K. NHS N3 Network. *Journal of the Association for Information Systems*. 17(2), 107-161. [ABS 4; IF 3.103]
6. Krasnikolakis, I. & **Pouloudi**, N. (2015). 3D Online Environments: Ethical Challenges for Marketing Research. *Journal of Information, Communication and Ethics in Society*. 13(3/4), 218-234.
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Other Conference Papers and Presentations (41)

1. **Pouloudi**, N. (2018) From Role-Playing to Actant-Playing – Introducing Students to the Complexity of IS Implementation. (Editorially reviewed and accepted). Presented at the

- TREO (Technology Research, Education, and Opinion) Talks, *International Conference on Information Systems (ICIS)*, 13-16 December 2018, San Francisco, USA.
2. Vasilakis, N., **Pouloudi**, N., Tsouma, N. and Spinellis, D. (2018) Electronic governance in Greece – Investigation of problems and prospects through stakeholder analysis. *12th Student Conference of Management Science and Technology*, 3 May 2018, Athens. In Greek.
 3. Krasonikolakis, I., Vrechopoulos A., and **Pouloudi**, N. (2013). 3D Online Retailing: Development of 3D Online Shops and Study of their Influence on Consumer Behavior. *10th Student Conference of Management Science and Technology*, May 2013, Athens. In Greek. **(Best paper award)**.
 4. Krasonikolakis, I., Vrechopoulos A., and **Pouloudi**, N. (2011). 3D Retail Store Typology. *Proceedings of 16th International Conference on Corporate and Marketing Communications*, Athens, Greece. ISBN: 978-960-9443-07-4.
 5. **Pouloudi**, N., Harfouche A. and Bourliataux-Lajoinie, S. (2011) Tracing ‘unconventional variables’ in e-government services take up: the role of religion. *ETHICOMP 2011*, 14-16 September 2011, Sheffield Hallam, UK.
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Working Papers (10)

1. **Pouloudi, A.** & Kalliamvakou, I., (2008). Tracing the history of identifiers in Europe: implications for cross-border electronic identity management. *Identity in the Information Society Workshop*. 28-30 May 2008, Arona, Italy.
2. Prasopoulou, E., Poulymenakou, A. & **Pouloudi, A.** (2005) Unraveling the virtual university: the case of eMaster Postgraduate programme. Discussion Paper (pp. 93-110). *Alpine IS Workshop*, 19-22 February 2005, Carisolo, Italy.
3. Prasopoulou, E., Panteli, N. and **Pouloudi, N.** (2004). Social accessibility and the mobile phone: A temporal perspective. WP 2004-003, Eltrun Working Paper Series, 2004. (Available online at: http://www.eltrun.gr/working-papers/WP_2004003.pdf)
4. **Pouloudi, A.**, Gandeche, R., Papazafeiropoulou, A. & Atkinson, C. (2004). How Stakeholder Analysis Can Assist Actor-Network Theory to Understand Actors: A Case Study of the Integrated Care Record Service (ICRS) in the UK National Health Service ELTRUN Working Paper Series, No. 2004-002. Department of Management Science and Technology, Athens University of Economics and Business, Greece. (Available online at: <http://www.eltrun.aueb.gr/working-papers/2004.asp>)
5. Ziouvelou, X., Sideris, I. and **Pouloudi, N.** (2004). Network management: Implementation success criteria. Eltrun Working Paper Series, No. 2004-001. (Available online at: http://www.eltrun.aueb.gr/working-papers/WP_2004001.pdf)
6. **Pouloudi, N.** & Whitley, E.A. (2003). Interpretive Stakeholder Analysis (ISA): unveiling the complexity of an interorganizational healthcare network in the British healthcare environment. Working Paper No. 128. Department of Information Systems, London School of Economics & Political Science, UK. (Available online at: <http://is.lse.ac.uk/wp/pdf/WP128.PDF>)
7. Vassilopoulou, K., Ziouvelou, P., Pateli, A. & **Pouloudi, A.** (2003). Examining E-Business Models: Applying a Holistic Approach in the Mobile Environment. ELTRUN Working Paper Series, No. 2003-006. Department of Management Science and Technology, Athens University of Economics and Business, Greece. (Available online at: <http://www.eltrun.aueb.gr/working-papers/2003.asp>)
8. Hossain, S., **Pouloudi, A.**, Magoulas, G. D. & Grigoriadou, M. (2003). IT Adoption in British and Greek Secondary Education: Issues and reflections. ELTRUN Working Paper Series, No. 2003-001. Department of Management Science and Technology, Athens University of Economics and Business, Greece. (Available online at: <http://www.eltrun.aueb.gr/working-papers/2003.asp>)
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10. **Pouloudi, A.**, Paarlberg, J. & van Heck, E. (2001). Web Auctions in Europe: A Detailed Analysis of Five Business-to-Consumer Auctions. Report Series, Research in Management. Erasmus Research Institute of Management (ERIM). Rotterdam School of Management. Erasmus Universiteit Rotterdam, The Netherlands.

Participation in Panels

1. Panelist on *PhD Supervision*. Mediterranean Conference on Information Systems (MCIS 2011). 5-6 September 2016. Paphos, Cyprus.
2. Panelist on *Critical Success Factors for Sustainable Digital Health Solutions*. European Conference on Information Systems (ECIS 2016). 13-15 June 2016. Istanbul, Turkey.
3. Panelist on *Meet the Editors*. Mediterranean Conference on Information Systems (MCIS 2011). 3-5 September 2011. Limassol, Cyprus.
4. Panelist *From Policy to Practice: Defining Transition Strategies for Achieving Nation-Wide Information Systems in Healthcare*. European Conference on Information Systems (ECIS 2011). 9-11 June 2011. Helsinki, Finland.
5. Panel chair on *Professorial Hegemony Unveiled: Opportunities and Challenges in Building a Career in IS*. International Conference on Information Systems (ICIS 2008). 14-17 December 2008, Paris, France.
6. Panel co-chair (with A. Cordella) on *Developing a sustainable academic career in IS*. 16th European Conference on Information Systems (ECIS 2008). 9-11 June 2008, Galway, Ireland.
7. Panelist on *Developing a European Identity Management Architecture for eGovernment*. 18th Bled eConference on eIntegration in Action. Bled, Slovenia, 6-8 June 2005.
8. Panel Chair on *Identity Management*. ETHICOMP 2004, 14-16 April, Syros, Greece.
9. Panelist on *Business Modeling and eBusiness Design: Tools for the Business Analyst?* 16th Bled Conference on E-Commerce, 9-11 June 2003, Bled, Slovenia.
10. Panelist on *Teaching eBusiness Models Effectively*. 16th Bled Conference on E-Commerce, 9-11 June 2003, Bled, Slovenia.
11. Panelist on *E-factors*. IFIP 8.4 Second Conference on E-business: multidisciplinary research and practice, 9-11 June 2002, Copenhagen Business School, Denmark.
12. Panelist on *University eCommerce Forum*. 15th Bled Conference on E-Commerce, 16-19 June 2002, Bled, Slovenia.
13. Panelist on 'Privacy' *ETHICOMP99 - The Fifth International Conference on the Social and Ethical Impacts of Information and Communication Technologies*. 6-8 October 1999. LUISS Guido Carli University, Rome, Italy.

Industry Studies [In Greek]

1. Spinellis, D., Michalopoulos, M., Vasilakis, N., Pouloudi, N. and Tsouma, N. (2020) *Electronic Governance in Greece in the post-COVID-19 era [Η ηλεκτρονική διακυβέρνηση στην Ελλάδα στην μετα-κορωνοϊό εποχή]* (In Greek). Forthcoming 2020. Athens: DiaNEOsis.
2. Spinellis, D., Vasilakis, N., Pouloudi, N. and Tsouma, N. (2018) *Electronic Governance in Greece [Ηλεκτρονική Διακυβέρνηση στην Ελλάδα: Επιτυχίες, Προβλήματα, και ο Δρόμος προς τον Ψηφιακό Μετασχηματισμό]* (In Greek). March 2018. Athens: DiaNEOsis. (https://www.dianeosis.org/research/egov_study/)
3. Pouloudi, A. & Pouloumenakou, A (2007). *Identity management in e-government services*. Rapporteurs: Prasopoulou, E., & Kalliamvakou, I. [Διαχείριση Ταυτότητας στις Υπηρεσίες Ηλεκτρονικής Διακυβέρνησης]. e-business forum – 11th Study Round Working Group Ia5. (In Greek). Athens, May 2007.
4. *Innovative applications of e-business in Greece* (2002). [Καινοτόμες εφαρμογές e-business στην Ελλάδα] (In Greek). Athens: Rota.

Invited Lectures and Presentations

3. Invited panel presentation on “People and processes in e-governance” (In Greek). Panel topic: ‘The digital state’, as part of the Conference on ‘A Modern, Developmental and Friendly State’ organized by the Hellenic Management Association (EEΔE). Moderator: D. Vergados, Panelists: A. Mpinis, D. Askounis, Y. Papparidou, N. Pouloudi. 30-31 January 2020, Athens, Greece.
4. Invited panel presentation on “e-Governance: challenges, heroes and prospects” (In Greek). Panel topic: ‘The day after the crisis’, for the Varvakios School Alumni Society under the auspices of the e-Money Show 2020 Conference. Moderator: B. Divaris, Panelists: A. Konida, N. Pouloudi, M. Tsogkas. 19 January 2020. Athens, Greece.
5. Guest lecture on *Stakeholder Analysis*. MSc programme in Information Systems. 25 October 2016. University of Muenster, Germany.
6. Guest lecture on *Privacy in the context of Information Systems Research and Practice*. Invited online lecture (via skype) for the Research Seminar Series of AIS Pakistan. Hosted by the School of Electrical Engineering and Computer Science, National University of Sciences and Technology, Pakistan. 8 April 2010.
7. Presentation on *Effective collaboration in Mutlidisciplinary Research*. Guest speaker, workshop of the Platon+ Seventh Framework Programme project. Athens Laboratory of Business Administration. 15 June 2009.
8. Research seminar on *Cross-border identity management to support public administration in Europe: beyond the technical challenges*. As Visiting Scholar at the Center for Information Management. School of Management, University of Bath. 20 February 2008.
9. Guest seminar on *Leavitt's diamond revisited: challenges and implications for IS management*. Westminster Business School (Invited as Visiting Scholar at the School's International Week) 15 February 2008.
10. Invited speaker on *e-Business: Opportunities and Trends*. Interregional innovation Conference. 29-31 March 2004, Patras, Greece.
11. Invited speaker on *Entrepreneurship and innovation in Greek e-business*. One-Day Conference on Innovation: Determinant factors and challenges for the future of the Greek Economy. 27 March 2003, Athens University of Economics & Business, Greece.
12. Guest lecture on *Stakeholder analysis in the NHSnet: methodological background and practical implications*. 16 May 2001. RITHM (Research on IT in Health care practice and Management) Research Centre. Erasmus University Rotterdam. The Netherlands.
13. Guest lecture on *Stakeholder analysis in interorganisational systems: methodological background and practical implications*. 17 January 2001. University of Hawai‘i, USA.
14. *Conflicting stakeholder concerns over the NHSnet*, presented at the Judge Institute of Management Studies, University of Cambridge in the Health Management Research Group forum, 19th February 1997.

Citations

Google Scholar: 2756 citations; h-index 26 (January 2021)